

FRONTIERS MEETING SECRETARIAT

International Society of Nephrology (ISN)
Global Operations Center
Avenue des Arts 1-2
1210 Brussels
Belgium

INDIVIDUAL REGISTRATIONS TERMS AND CONDITIONS

Individual registrations are accepted via online registration ONLY. Please contact the ISN Registration Customer Service if you are having difficulties with your registration.

Frontiers Registration Customer Service

Phone: +32 2 808 71 81

Email: frontiers@theisn.org

Payment terms

Credit card

Credit Card payment (in EURO only) is the preferred method of payment. The following credit cards are accepted as part of the online registration process: VISA, MasterCard and American Express.

Bank Transfer

Any bank charges by local bank or intermediate bank must be borne by the remitter. **Deadline for payment by bank transfer is September 14, 2020. After September 14, 2019, please settle the payment by credit card.** Clearly indicate the name of the participant and Frontiers identification number in all your remittances.

Onsite payment

Credit card payment (in USD only) is the only payment method accepted onsite. Payment in cash is NOT accepted.

Payment deadlines and conditions

Full payment must be received before the corresponding deadlines to receive early or regular registration fees. After each deadline expires, the subsequent rate applies automatically.

Replacements and Cancellations Policies

Cancellations of registrations are subject to an administrative charge of 150 EUR (+ VAT) provided the cancellation is received before August 24, 2020. For cancellations received after this date no refunds will be made. Visa refusal is no reason for refund if participation is cancelled after August 24, 2020. All cancellations must be made in writing to the Registration Customer Service and refunds will be made after the meeting. Replacements (delegate name change) of a registration may be made until August 24, 2020 free of charge. Replacements made after August 24, 2020, are subject to an administrative fee of 50 EUR (+VAT).

Double Payment/Over Payment

In case of double payment/over payment an admin fee of 50 EUR is applicable for refund. Reprints of lost badges onsite during the meeting are subject to an administrative charge of 50 EUR (+VAT)

Registration fees include:

- Access to all ISN Frontiers Meeting sessions
- Meeting material
- Access to the ISN Frontiers meeting poster area during opening hours
- Access to Welcome Networking Reception on Thursday October 1, 2020, daily coffee breaks and lunches (no lunch is provided on Saturday October 3, 2020).

Helpful information

Disclaimer

The organizers of the ISN World Congress of Nephrology cannot guarantee entry into all scheduled elements of the program. All seats in the venues used are allocated on a first come, first served basis.

Where circumstances oblige the organizers of the ISN to cancel the Frontiers Meeting in part or whole, the liability of the organizers is limited to a refund of registration fees paid in part or whole. The organizers of the ISN Frontiers Meeting cannot be held liable by participants for any damages, costs, or losses incurred, such as transportation and accommodation costs, financial losses, and any other miscellaneous expenses.

The organizers of the ISN Frontiers Meeting do not bear any legal liability or responsibility for the safety of any registrants attending or traveling to or from the congress. Under no circumstances are the organizers of the ISN Frontiers Meeting liable for any death, injury, illness, theft, destruction of property, or expenses incurred during the congress or social events. Participants are strongly advised to make their own arrangements regarding health and travel insurance (including loss of fees/deposit for travel and accommodation through cancellation of the Congress). The organizers of the ISN Frontiers Meeting do not take any responsibility for any participant failing to arrange their own insurance.

Letter of invitation

Participants will be able to download personalized letters of invitation to attend the meeting. Such an invitation is extended specifically to assist participants to obtain travel funds, appropriate visas, approvals, sponsorship or official leave. It does not imply a commitment on the part of the organizers to provide any support, financial or otherwise. **Only registered delegates who have paid their meeting registration fees in full will be able to download the letter of invitation.**

Language and translation

The official language of the meeting is English.

Personal data

By registering for the ISN Frontiers Meeting, participants are aware that ISN will collect and use personal data to keep them informed about the meeting and ISN activities. Participants will be able to change their preferences and to opt out via the "Update my Profile" button in the registration portal.

Data is collected with the purpose of managing the event. Data may be shared with the hosting societies and session chairs for the same purpose.

All pictures taken by ISN during the meeting, may be used by ISN on the ISN website, ISN newsletter, and other ISN promotional material. No individual portrait picture will be taken without the participant's consent. Participants posing for pictures agree to give ISN the right to use them.