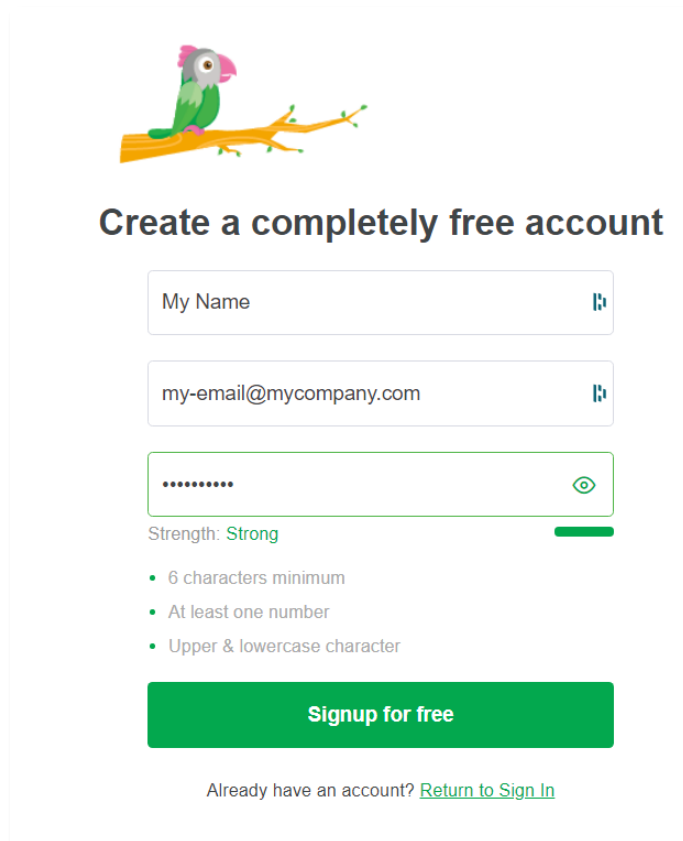





## Live chat parameters needed for virtual booth

### 1. Tawk.to


First create an account.





The image shows the Tawk.to account creation page. At the top is a cartoon parrot on a branch. Below it is the heading 'Create a completely free account'. The form consists of three input fields: 'My Name', 'my-email@mycompany.com', and a password field with a strength indicator. The password strength is 'Strong' with a green bar. Below the password field are three bullet points: '6 characters minimum', 'At least one number', and 'Upper & lowercase character'. At the bottom is a green 'Signup for free' button and a link 'Return to Sign In' for users who already have an account.




### Create a completely free account

My Name 

my-email@mycompany.com 

..... 

Strength: **Strong** 


- 6 characters minimum
- At least one number
- Upper & lowercase character

**Signup for free**

Already have an account? [Return to Sign In](#)

The wizard will ask you to create a widget.

In site name and widget name, fill in anything you want. You can leave site URL blank.



You're 25% of the way there...

✓

2

3

4

### Property Details

Which website would you like to add a chat widget to?

My Site


Enter Site URL

My Tawk Widget

[< Back](#)[Next: Team Members](#)

Click next: Team members

No need to enter a second e-mail. You can do that later if needed.



You're 50% of the way there...

✓

✓

3

4

### Team Members

Invite your coworkers and set their access level.  
An **Admin** can configure and customize settings, an **Agent** can only answer chats and tickets

email@me.com

Role : 

Admin

Agent

×

Enter Email

Role : 

Admin

Agent

Add more

[< Back](#)[Next: Install Widget](#)[Skip >](#)

Click Next: Install Widget



Final step.. you're almost there!



### Install Widget

To install tawk.to, you can place this code before the **</body>** tag on every page of your website.

```
<!--Start of Tawk.to Script-->
<script type="text/javascript">
var Tawk_API=Tawk_API|| {}, Tawk_LoadStart=new Date();
(function(){
var
s1=document.createElement("script"),s0=document.getElementsByTagName("script")[0];
```

Or you can also use a tawk.to plugin for one of the popular platforms

Wordpress



You may also send these instructions to your developer

Enter your developer's Email here



Send

If you want to send to multiple email addresses, separate them by comma.

< Back

Done

No need to enter anything. Click Done

You will then automatically be logged into your new Tawk dashboard. Follow (or exit) the tour

Hello My,  
Welcome to tawk.to

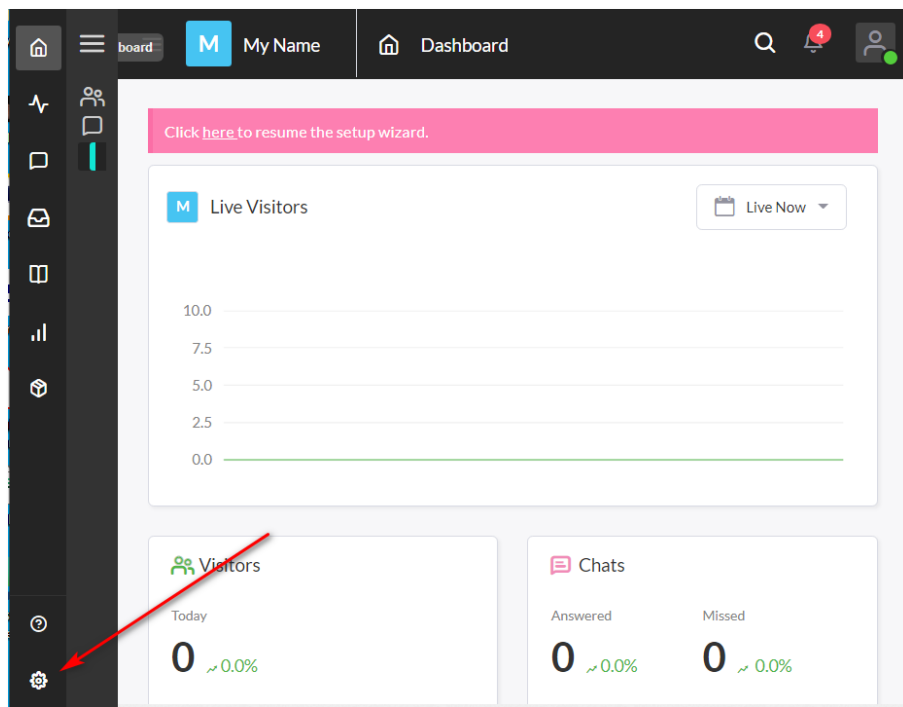


Would you like us to show you around so you can familiarize yourself with the dashboard?

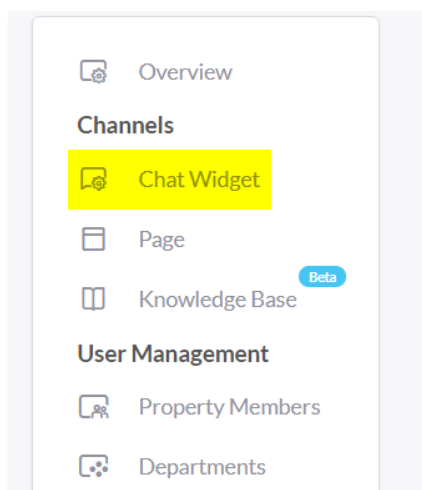
Take Tour

[No thanks, I'll take it from here](#)


Click the Administration Icon at the bottom left.



Select Chat widget



Under Direct Chat Link; copy the information listed **after** <https://tawk.to/chat/> (as indicated below)

 **Direct Chat Link** [Learn more](#)

<https://tawk.to/chat/6013db25c31c9117cb73c280/1et6p032s>

This is the code you need to paste un your Boot Configuration Form

Under the Live Chat section, select “tawk” and copy the code in the “key” field.

#### Livechat

Select your chat provider and enter the required parameters

Provider

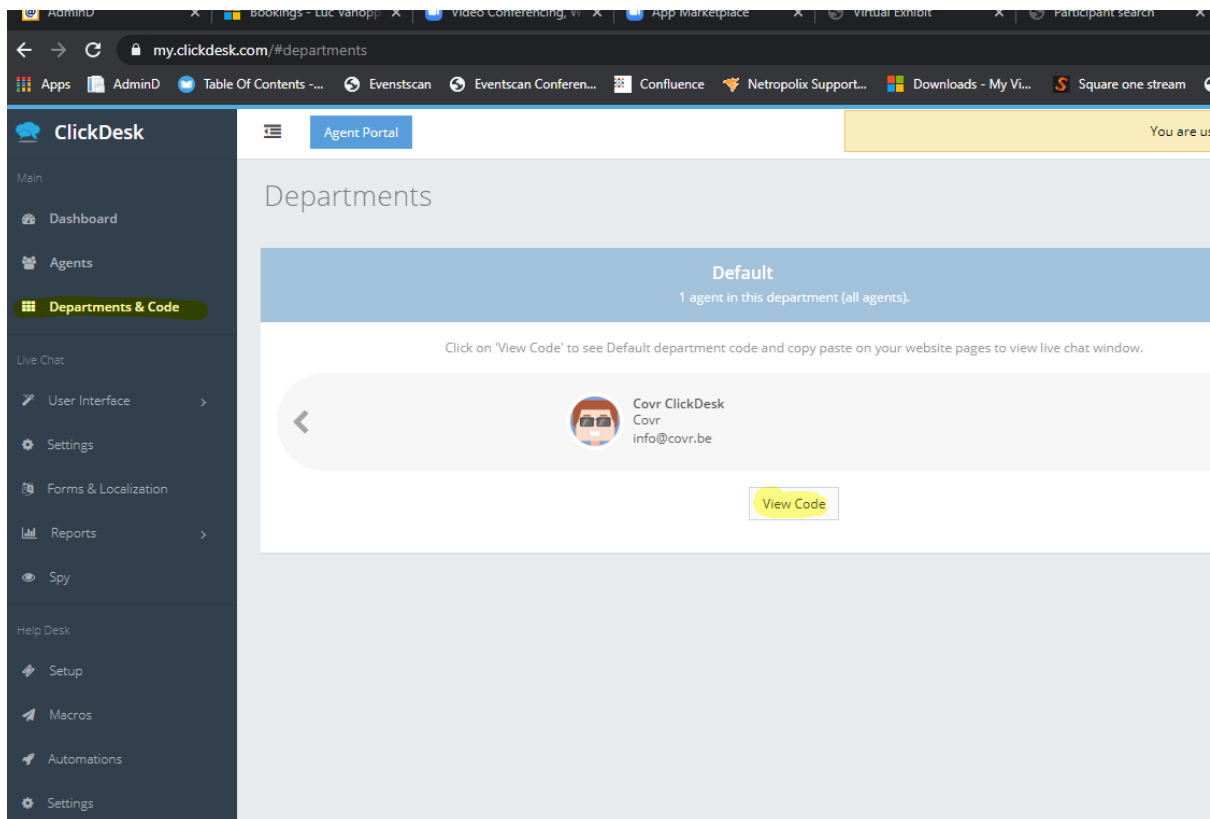
tawk

Key

6013db25c31c9117cb73c280/1et6p032s

Clickdesk -> [www.clickdesk.com](https://www.clickdesk.com)

First login to your account. When prompted select the admin config link.  
In admin interface select the “Departments & Code” menu option. Click on “View Code” button.



Copy Below Script & Add into your HTML Pages Before End of the </body> Tag

```
<!-- ClickDesk Live Chat Service for websites -->
<script type='text/javascript'>
var _glc=_glc||[];_glc.push(['all_ag9zfmNsaWNrZGVza2NoYXRyEgsSBXVzZXJzGICaIM5qjZ4KDA']);
var glcpath = (('https:' == document.location.protocol) ? 'https://my.clickdesk.com/clickdesk-ui/browser/' :
'http://my.clickdesk.com/clickdesk-ui/browser/');
var glcp = (('https:' == document.location.protocol) ? 'https://' : 'http://');
var glcspt = document.createElement('script'); glcspt.type = 'text/javascript';
glcspt.async = true; glcspt.src = glcpath + 'livechat-cloud-new.js';
var s = document.getElementsByTagName("script")[0];s.parentNode.insertBefore(glcspt, s);
</script>
<!-- End of ClickDesk -->
```

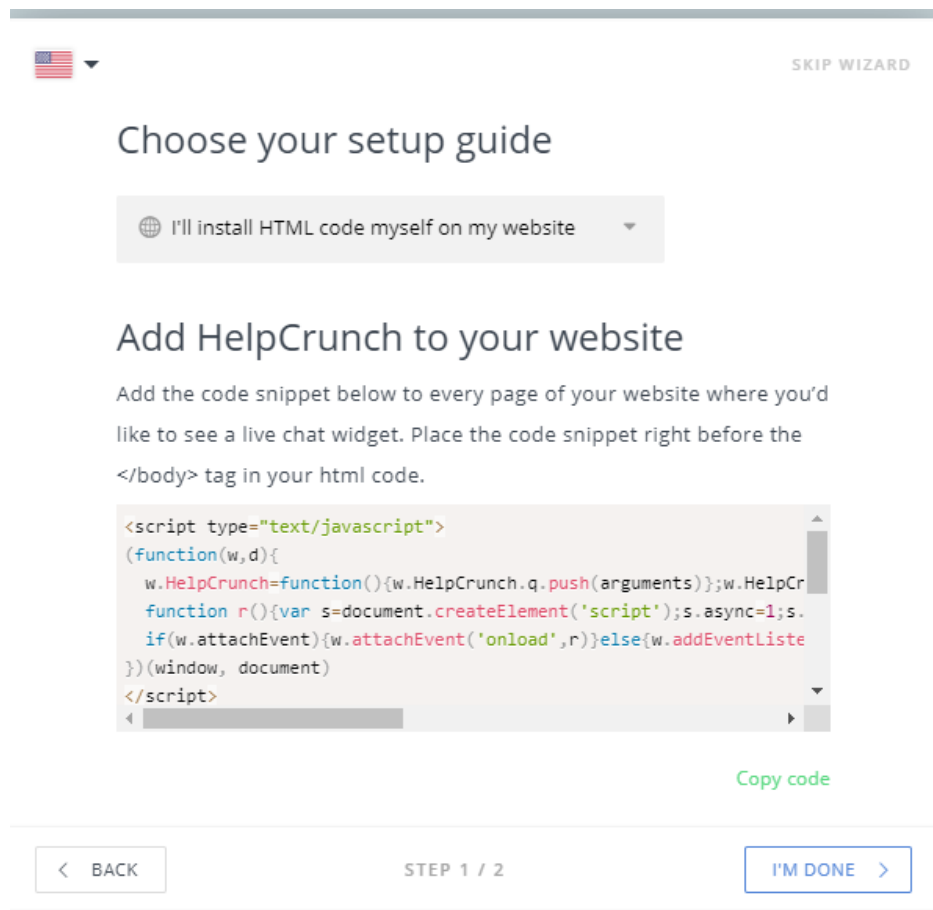
Copy Code to Clipboard

Email to Developer

A similar screen as above will appear. What is needed is the yellow highlighted code between the brackets after gl.push. The code without the single quotes need to be entered in the upload page in the key field.

## 2. Helpcrunch -> helpcrunch.com

Register your account. After entering your domain name you get the below popup screen



The screenshot shows a web interface for setting up HelpCrunch. At the top left is a US flag icon, and at the top right is a "SKIP WIZARD" link. The main heading is "Choose your setup guide". Below it is a button with a globe icon and the text "I'll install HTML code myself on my website". The next heading is "Add HelpCrunch to your website", followed by instructions: "Add the code snippet below to every page of your website where you'd like to see a live chat widget. Place the code snippet right before the </body> tag in your html code." Below the instructions is a code block containing a JavaScript snippet. A "Copy code" link is positioned to the right of the code block. At the bottom, there are three buttons: "< BACK", "STEP 1 / 2", and "I'M DONE >".

Choose your setup guide

I'll install HTML code myself on my website

Add HelpCrunch to your website

Add the code snippet below to every page of your website where you'd like to see a live chat widget. Place the code snippet right before the </body> tag in your html code.


```
<script type="text/javascript">
(function(w,d){
  w.HelpCrunch=function(){w.HelpCrunch.q.push(arguments)};w.HelpCr
  function r(){var s=document.createElement('script');s.async=1;s.
  if(w.attachEvent){w.attachEvent('onload',r)}else{w.addEventListe
  })(window, document)
}</script>
```

Copy code

< BACK      STEP 1 / 2      I'M DONE >

Scroll a bit down until you can see

</body> tag in your html code.



The screenshot shows a portion of the JavaScript code snippet from the previous image. The code is as follows:

```
<script type="text/javascript">
  HelpCrunch('init', 'eshre', {
    applicationId: 1,
    applicationSecret: 'SpRxkeeu4TDbnTm1J1NITHR5GNKHObdGPCcBJDXue
  });
```

In this snippet, the value 'eshre' and the long alphanumeric string 'SpRxkeeu4TDbnTm1J1NITHR5GNKHObdGPCcBJDXue' are highlighted in yellow.



Both yellow highlighted values are needed. What in the example above says "ESHRE" is the domain you have chosen. This value needs to be entered in the domain field. The value of "application secret" needs to be entered as key value.

### 3. Livechat -> livechat.com

After registration of the account click 'I install myself'. This leads to the following screen.

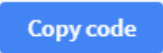
## Install LiveChat to make it work!

RECOMMENDED FOR YOU

 **Install LiveChat code manually** 

1 Copy and paste this code before the closing `</body>` tag on every page of your website.

```
<!-- Start of LiveChat (www.livechatinc.com) code -->
<script>
  window.__lc = window.__lc || {};
  window.__lc.license = 1202...;
  ;(function(n,t,c){function i(n){return e._h?
  e._h.apply(null,n):e._q.push(n)}var e={_q:
  []};
```



2 Reload your website. LiveChat should appear in the bottom right corner.

Need help? [Send this task to your developer](#) OR [check install guide](#)

What you need is the value behind license -> in this case 1202.... Copy this value and enter it as key value in the upload page.